



Effective Date: ____/____/____ SO#: _____

Account #: _____

Home Phone #: (____) _____ - _____

Daytime Phone #: (____) _____ - _____

Cell Phone #: (____) _____ - _____

RESIDENTIAL APPLICATION FOR SERVICE

Please Print

Account Name _____

Date of Birth: ____/____/____

(Can Only be One Name)

Billing Address _____ City/State/Zip+4 _____

Service Address _____ City/State/Zip+4 _____ Inside City Limits? Yes No County: _____

Social Security #: _____ - _____ - _____ Name as it appears on Social Security Card: _____

Place of Employment _____ City _____ Work Phone #: (____) _____ - _____

Spouse's Name _____ Is spouse authorized to make changes to the account? Yes No

Directory Listing: _____ Additional Listing (\$.75/month): _____

FCC (Federal Communications Commission) regulations require that you provide us with a password that will be used when calling into our office to make changes and/or inquire on your account. If you forget your password you will be required to answer the question you select in order for us to access your account

Password _____ Answer One: _____
 (Must be at least 5 characters including one number) What is your pet's name? _____
 What is your favorite color? _____
 What is your favorite state? _____

Please list any other person(s) who can make changes and/or inquires to this account:

Name _____ Name: _____
 Name _____ Name: _____

FEATURE OPTIONS

See Pages 12 – 46 in current telephone directory for detailed information

Please check any feature(s) you would like added to your account:

- | | | |
|--|--|---|
| <input type="checkbox"/> Anonymous Call Rejection \$2.50 | <input type="checkbox"/> Call Forward/Busy \$2.50 | <input type="checkbox"/> Speed Call 30 \$2.00 |
| <input type="checkbox"/> Distinctive Ringing \$2.00 | <input type="checkbox"/> On Hold \$2.00 | <input type="checkbox"/> Conference Calling Call Office |
| <input type="checkbox"/> Automatic Call Back \$2.50 | <input type="checkbox"/> Call Forward/Don't Answer \$2.50 | <input type="checkbox"/> Three Way Calling \$2.00 |
| <input type="checkbox"/> Do Not Disturb \$2.00 | <input type="checkbox"/> Originating Call Management \$5.00 | <input type="checkbox"/> Basic Voice Mail \$4.00 |
| <input type="checkbox"/> Automatic Recall \$2.50 | <input type="checkbox"/> Call Forwarding Remote Access \$2.00 | <input type="checkbox"/> Enhanced Voice Mail \$6.00 |
| <input type="checkbox"/> Find Me Service \$2.00 | <input type="checkbox"/> Selective Call Acceptance \$2.50 | <input type="checkbox"/> Deluxe Voice Mail \$9.00 |
| <input type="checkbox"/> Call Forwarding \$2.00 | <input type="checkbox"/> Calling Identity on Call Waiting \$2.50 | <input type="checkbox"/> Teen Service Voice Mail \$2.50 |
| <input type="checkbox"/> Long Distance Alert \$2.00 | <input type="checkbox"/> Selective Call Forwarding \$2.50 | <input type="checkbox"/> Teen Service \$4.00 |
| <input type="checkbox"/> Call Waiting \$2.00 | <input type="checkbox"/> Selective Call Rejection \$2.50 | <input type="checkbox"/> Telemarketer Call Screening \$3.00 |
| | <input type="checkbox"/> Calling Name & Number Delivery \$5.00 | <input type="checkbox"/> Wake Up/Reminder Service \$2.00 |

INSIDE WIRING MAINTENANCE PLAN

Please choose an option:

____ TCT will maintain my jacks and inside wiring for a monthly fee of \$2.00 per phone line. (This only includes existing jacks and wiring)
 ____ I agree to maintain my own inside wiring.

NOTE: Any additional jacks and/or wiring installed by TCT will be billed to customers account.

Do you need any additional jacks? yes no Number of jacks needed: _____ What type? Regular or Quad? _____
 Do you have a basement or crawl space? _____ If you have a basement, is it finished or unfinished? _____

Bundle Services: Yes No LONG DISTANCE

TCT Plans: Toll Block Flat Rate \$.12 per minute Buy Down Plan \$.079 per minute plus \$5.95 per month
 Business Plan Bundled Unlimited \$24.95 Bundled 100 minutes \$8.00 Unlimited \$29.95

PIC Freeze (With a PIC Freeze you are the only one who can make long distance provider changes to your account. If you do not have a PIC Freeze, other providers can contact us to change your long distance provider. There is no charge to have a PIC freeze on your account.)

No Monthly Charge for the following: 900# Block Collect Call Block 3rd Party Call Block

Bundle Services: Yes No DSL / INTERNET

Rate/Bundle Plan: _____ Monthly Charge: \$ _____ Modem: Purchase Rent \$5.00/month Free with select plans

Number of desktop computers to be connected: _____ Number of laptop computers to be used: _____

Do you have a jack near computer? Yes No If not, do you need one installed? Yes No

Requested Login: _____@tctelco.net Online Back Up: ____ 5G \$3.95 ____ 50 G \$7.95 ____ 250G @ \$19.95

Password: _____ SecureIT Plus \$5.95/month: Yes No Static IP \$10.00/month: Yes No

Bundle Services: Yes No IPTV

Digital Basic \$49.95(plus \$9.95/month for STB rent if not bundling) Bundled Digital Basic \$39.95 DVR \$5.00

HD Access \$9.95 Additional Tiers: Showtime \$14.95 Starz \$14.95 Variety \$6.95 Hispanic \$12.95

OF TV'S: _____ # OF ADDITIONAL STREAMS@ \$4.95/month : _____ # OF ADDITIONAL REMOTES @ \$19.95 _____

Federal law allows you, the consumer, to choose how TCT uses your Customer Proprietary Network Information (CPNI).

CPNI is data that is not publicly available, such as:

- The type of service you subscribe to,
- the number of telephone lines you have,
- how much you use your services,
- calling and billing records.

This is designed to protect your privacy rights, while allowing TCT to meet your future telecommunication needs. We are dedicated to fulfilling your communication requirements, while protecting your privacy.

In order to meet future needs of our customers, we may contact you based on services that you may or may not currently have with us. We will not share CPNI information with other companies, except our subsidiary, TC Wireless. We will only disclose your CPNI records for the specific intent to analyze and/or provide products or services. This allows us greater ability to tailor the services we provide to you.

In order to use and share your CPNI records, we must have your permission. You have the right, under federal law, to control how your CPNI records are used. We have a responsibility to protect the confidentiality of your CPNI records.

You always retain the right to restrict the use of your CPNI records. Any restriction of the use of your CPNI records will remain valid until you contact us in writing.

If you decide not to let us use your CPNI records, this will not affect in any manner, the services to which you subscribe. Regardless of your decision, we will provide notification of your rights every two years.

- I authorize TCT to use my CPNI (OPT-IN)
- I do not want TCT to use my CPNI (OPT-OUT)

TERMS AND CONDITIONS

ACKNOWLEDGEMENT: I understand and accept TCT's terms and conditions, as published on www.tctelco.net.

EARLY TERMINATION FEE – SERVICE: If I cancel my service prior to the expiration of my term of 24 months, I may be charged an early termination fee of \$ 200/400.

The undersigned makes application for service, and for such additional service or equipment as may be ordered later, agrees to pay established rates for all such services and equipment. In making this application the undersigned agrees to the tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the telephone company.

I agree to subscribe to the selected service for the term chosen above, commencing on the date service is activated. If I am unable to fulfill the term of the agreement, I am subject to an early termination fee. I also understand that if service is disconnected and reconnected for any reason, reconnect charges will apply. I also understand that TCT's equipment will be returned immediately upon termination of the service or at anytime upon request of TCT. I agree to be bound by TCT's Terms & Conditions ("T&C"), as published on www.tctelco.net. My continued use of the service shall be considered my consent to any amendments that may be made to the T&C.

I understand that surge and firewall protection are my responsibility and I agree that I will be responsible for any and all damages or losses. I understand that the package price listed on this application and in all other TCT materials does not include mandatory fees and taxes. I understand that my bill will be larger than the package price due to these charges.

I grant TCT authority to change my long distance service.

By signing this form you authorize TCT to ask credit agencies information about you to determine the amount of deposit needed.

The undersigned also makes application to become a member of TCT and agrees to pay the \$5.00 membership fee, realizing the eligibility of the benefits and privileges accorded to members of the Cooperative. In becoming a member, it is understood that the undersigned assumes neither personal liability nor responsibility for any debts or liabilities of the Cooperative, and that under the law my private property is exempt from execution of any such debts or liabilities.

Signature _____

Date _____

State of _____)

County of _____)

Signed or attested before me on _____ by _____

Signature of notary public

(Seal)

My appointment expires: _____

FOR OFFICE USE ONLY:

Account #: _____

Phone #: _____

VERIFICATION: PASSWORD / PHOTO ID

SO charges: _____

Deposit: _____

Membership: _____

Total Due: _____

Cash Check Money Order Debit Card Credit Card # _____

Comments: _____

CSR: _____