



Effective Date: _____ / _____ / _____

Service Order#: _____

Account Number: _____

TCT Phone #: (_____) _____ - _____

Cell Phone #: (_____) _____ - _____

Date of Birth: _____ / _____ / _____

RESIDENTIAL SERVICE AGREEMENT

TCT is an equal opportunity provider and employer.

Billing Name: _____

Billing Address: _____

Service Address: _____

City/St/Zip: _____

City/St/Zip: _____

Directory Name: _____

City Limits: Yes / No County: _____

Social Security #: _____ - _____ - _____

Name as it appears on Card: _____

(This is the name in which the capital credits will appear)

Customer Proprietary Network Information (CPNI): FCC (Federal Communications Commission) regulations require that you provide us with a password that will be used when calling into our office to make changes and/or inquire on your account. If you forget your password you will be required to answer the question you select in order for us to access your account.

Password: _____

Answer One: What is your pets name? _____

(must be at least 5 characters and include one number)

What is your favorite color? _____

What is your favorite state? _____

Please list any other person(s) who you authorize to make changes and/or inquire to this account:

Name: _____

Name: _____

Name: _____

Name: _____

Name: _____

Name: _____

Email address to send proprietary information: _____ @ _____

TELEPHONE CALLING FEATURES

See the information pages in current directory for additional features and detailed information.

- Unconditional Call Forwarding - \$2.00
- Telemarketer Call Screening - \$3.00
- Caller ID - \$5.00
- Call Waiting - \$2.00
- Call Waiting with Caller ID * - \$2.50

(*Must have Caller ID and Call Waiting)

- Busy Call Forwarding - \$2.50
- Voice Mail – Basic - \$4.00
- Voice Mail – Enhanced - \$6.00
- Voice Mail – Deluxe - \$9.00
- Other: _____

ADVANCED DIGITAL WIRING MAINTENANCE

(Some restrictions apply, see www.tctelco.net for details)

- Yes, for \$2/mo., TCT will repair my existing inside telephone wiring/jacks at no cost for up to 2 truck rolls per year.
- Yes, for \$5/mo., TCT will repair my existing inside wiring for multiple services at no cost for up to 2 truck rolls per year.

BUNDLED SERVICES

Must include 2 of the services below

(Bundle pricing does not include telephone charges)

Long Distance Service:

- 100 Minutes - \$8.00
- Unlimited Long Distance - \$24.95

High Speed Internet Service:

- 6 Meg - \$34.95
- 12 Meg - \$44.95
- 25 Meg - \$54.95
- 50 Meg - \$99.95

TV Service:

- Nu-Vision - \$65.95 _____ # of TV's to install
(free lease of up to 3 STB's with 24 month agreement)
- _____ # Additional STB's leased @ \$9.95 per month per STB
(One-time fee of \$109.95 plus tax for required 8 port switch with 5 STB's or more)

LONG DISTANCE

- Toll Block
- Flat Rate \$.12 per minute
- Unlimited Long Distance \$29.95

Name of Carrier: _____

(If other than TCT)

Carrier Code: _____

- PIC (Carrier) Freeze
- Collect Call Block
- 3rd Party Block
- 900# Block

INTERNET SERVICES

Additional Upload Speed:

- 6 Meg - \$39.95
 - 12 Meg - \$59.95
 - 25 Meg - \$69.95
 - 50 Meg - \$119.95
 - 1 Meg (3 Meg and up) - \$10.00
 - 2 Meg (6 Meg and up) - \$20.00
 - 3 Meg (12 Meg and up) - \$30.00
- Router:** Purchase
 Lease - \$5.00 per month
 Free with 24 month agreement

Security Coverage Products:

- Tech Home Protect - \$5.95
- 1 Computer & 1 Mobile
- SecureIt
- Password Genie
- File Hopper – 5G
- Mobile Apps
- Tech Home Protect Plus - \$9.95
- up to 4 devices
- SecureIt
- Password Genie
- File Hopper – 50G
- Mobile Apps

- File Hopper:
- 5G - \$3.95
 - 50G - \$7.95
 - 250G - \$19.95
 - Password Genie - \$1.95

Requested TCT login: _____@tctelco.net

(2 or more characters but less than 21)

Password: _____

(Between 8 and 64 characters and must include 2 of the 3 main characters (alphabetical, numerical, special))

TV SERVICE

- Nu-Vision - \$79.95
- Local Basic - \$24.95
- Nu-Stream:

- _____ 1-2 Devices - \$18.95
- _____ 3-5 Devices - \$22.95

- Parental Control: _____ None
 _____ Kid
 _____ Teen

Password: _____

Email: _____@_____

Additional TV packages:

- Lifestyle & Sports Pass - \$12.95
- Cinemax - \$14.95
- Starz - \$14.95
- Hispanic - \$14.95
- Showtime - \$14.95
- HBO - \$16.95

- THE ESSENTIALS - \$26.36
- (HD, DVR, Lifestyle & Sports Pass)

- THE WORKS - \$47.13

The Essentials plus 2:

- Starz
- Showtime
- Hispanic
- Cinemax

- Whole Home DVR - \$7.50

- Whole Home HD - \$12.50

Additional Equipment:

- _____ Remote(s) @ \$19.95
- _____ Big Button Remote(s) @ \$19.95

Set Top Boxes: Purchase

- Lease - \$9.95 per month per box
- 24 month agreement - free lease of up to 3 STB's

_____ # of TV's to be installed _____ # of Additional STB's leased @ \$9.95 per month per STB

(One-time fee of \$109.95 plus tax for required 8 port switch with 5 STB's or more)

EBILL: I do not wish to receive a paper copy of my bill which will give me a \$1 credit each month.
 Bills can be viewed and/or paid by going to www.tctelco.net.
 eBill user name: _____ (required if using eBill)
 Temporary password: Welcome1 (This must be changed the first time customer logs in to account.)

ACKNOWLEDGEMENT: By signing this 24 month agreement I understand and accept TCT's terms and conditions, as published on www.tctelco.net, including an Early Termination Fee.

SIGNATURE OF ACCOUNT HOLDER: _____ **Date:** _____ / _____ / _____

Notary required for the signature of any new customer not presenting photo identification in person.

State of _____) County of _____)

Signed or attested before me on _____ by _____

(Seal) _____

Signature of notary public

My Appointment expires: _____

FOR OFFICE USE ONLY:

Verification: Password / Photo ID /Backup question

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S.O. Charges: _____

- Cash
- Check
- Credit/Debit Card

Deposit: _____ Visa/MasterCard Exp Date: _____ / _____ # on back: _____

Membership: _____ Credit / Debit Card #: _____

Total Due: _____

Comments: _____

CSR: _____ S.O: _____ Date prepared: _____ / _____ / _____