



RESIDENTIAL SERVICE AGREEMENT

TCT is an equal opportunity employer.

Effective Date: ____ / ____ / ____

Service Order #: _____

Account Number: _____

Contact #: (____) _____ - _____

Member Name: _____

(Name as it appears on social security card)

Social Security Number: _____

Billing Name: _____

Date of Birth: ____ / ____ / ____

Billing Address: _____

Service Address: _____

City/St/Zip: _____

City/State/Zip: _____

Customer Proprietary Network Information (CPNI): FCC (Federal Communications Commission) regulations require that you provide us with a password that will be used when calling in to our office to make changes and/or inquire on your account. If you forget your password you will be required to answer the question you select in order for us to access your account.

Password: _____
(Must be at least 5 characters and include one number)

Answer One: What is your pets name? _____

What is your favorite color? _____

What is your favorite state? _____

Please list any other person(s) who you authorize to make changes and/or inquires to this account:

Name: _____

Name: _____

Name: _____

Name: _____

Email address for proprietary information: _____ @ _____

(See phone book or www.tctelco.net for additional information)

TELEPHONE

(Monthly telephone access and other fees apply)

Calling Features:

- Unconditional Call Forwarding - \$2.00
Busy Call Forwarding - \$2.50
Telemarketer Call Screening - \$3.00
Call Waiting - \$2.00
Caller ID - \$5.00
Call Waiting w/Caller ID* - \$2.50
Voice Mail - Basic - \$4.00
Voice Mail - Enhanced - \$6.00
Voice Mail - Deluxe - \$9.00

TCT Phone #: (____) _____ - _____

Phone Book Listing: _____

- Basic Long Distance \$.12 per minute
Unlimited Long Distance - \$29.95 per month

Long Distance

Carrier: _____ Code: _____
(If other than TCT)

- Toll Block
PIC (Carrier) Freeze
Collect Call Block
3rd Party Block
900# Block

INSIDE WIRING MAINTENANCE PLANS

(Includes 2 truck rolls per calendar year) (Some restrictions apply, see tctelco.net for details)

- IWM - Phone wiring and jacks only (existing) - \$2.00
ADWM - Phone, TV, and Internet wiring and jacks (existing) - \$5.00

(Bundle pricing does not include phone charges)

BUNDLED SERVICES (TV pricing does not include Broadcast or Regionals Sports fees)

Long Distance

- 100 Minutes - \$8.00
Unlimited Long Distance - \$24.95

High Speed Internet

- 12 Meg - \$44.95
25 Meg - \$54.95
50 Meg - \$99.95
100 Meg - \$129.95

TV (STB - Set Top Box)

- Nu-Vision - \$85.95 # of STB's to install
(Additional STB's leased @ \$9.95 per month)

Nex Tech Wireless

- TCT Customer with NTW data plan
NTW Acct #: _____

Other Internet Services

- WiFi Max - \$9.95
Tech Home Protect Plus - \$9.95

Other TV Services

- Essentials Package - \$26.36
DVR, HD, Lifestyle & Sports Pass

(5 or more STB's requires a 8 port switch costing \$109.95 plus tax)

Internet Services

- 12 Meg - \$59.95
- 25 Meg - \$69.95
- 50 Meg - \$119.95
- 100 Meg - \$149.95

Additional Upload Speeds

- 1 Meg - \$10.00
- 2 Meg - \$20.00
- 3 Meg - \$30.00

NON BUNDLED SERVICES (Monthly telephone access and other charges also apply)

Security Coverage Products

- Tech Home Protect - \$5.95
1 Computer & 1 Mobile Device
SecureIT
Password Genie
File Hopper - 50G
Mobile Apps
- Tech Home Protect Plus - \$9.95
Up to 4 devices
SecureIT
Password Genie
File Hopper - 250G
Mobile Apps

Router

- Purchase
- Lease - \$5 monthly
- Free - Term agreement
- WiFi Max - \$9.95 monthly
- Mesh - \$4.95 Monthly

TCT Email

Requested TCT Login: _____ @ tctelco.net
(2 or more characters but less than 21)

Password: _____
(8-64 characters & including 2 of the 3 main character types (alphabetical, numeric, or special))

(TV pricing does not include Broadcast or Regional Sports Fees)

TV SERVICE

- Nu-Vision - \$99.95
- Local Basic - \$22.95
- Nu-Stream: _____ 1-2 Devices - \$21.95
_____ 3-5 Devices - \$25.95

Password: _____
(8-16 characters including one number)

Email: _____ @ _____

- Whole Home DVR - \$7.50
- Whole Home HD - \$12.50
- ManageMyTV App
- TV Everywhere - \$5.00
(Data rates may apply)

Additional Equipment:

- _____ Remote(s) @ \$19.95
- _____ Big Button Remotes(s) - \$19.95

- Lifestyle & Sports Pass - \$12.95
- Cinemax - \$14.95
- Starz - \$14.95
- Hispanic - \$14.95
- Showtime - \$14.95
- HBO - \$16.95

Set Top Boxes (STB):

- Purchase
 - Lease - \$9.95 per month per box
 - 24 month agreement - free lease of up to 3 STB's
_____ # of STB's to install
Additional STB's are \$9.95 per month
- One time fee of \$109.95 plus tax for required 8 port switch with 5 STB's or more.

Additional TV Packages

- THE ESSENTIALS - \$26.36
(HD, DVR, Lifestyle & Sports Pass)
- THE WORKS - \$53.42
The Essentials plus 2
Starz
Showtime
Hispanic
Cinemax

Bill Preference:

- Paper Only
- Paper & Email
- Email Only (eBill \$1 monthly credit on bill)

eBill user name (email address): _____ @ _____ (required if using eBill)

Temporary eBill password: Welcome1 (This must be changed the first time customer logs in to account.)
Bills can be viewed and/or paid by going to www.tctelco.net.

ACKNOWLEDGEMENT: By signing this 24 month agreement I understand and accept TCT's terms and conditions as published on www.tctelco.net, including an Early Termination Fee. I also understand pricing shown is subject to change.

Signature of Account Holder: _____ Date: _____ / _____ / _____

State of _____ County of _____

Signed or attested before me on _____ by _____

(Seal)

Signature of Notary Public

My appointment expires: _____

FOR OFFICE USE ONLY:

VERIFICATION: Password / Back up Questions / Photo ID

Payment type: Cash / Check / CC

S.O Charges: _____

Deposit: _____

Membership: _____

Total Due: _____

Comments: _____